

# NHA is now ISO-Certified

TUV Rheinland Inc. on June 07, 2017 finally issued to the National Housing Authority its certification per the Standards of ISO 9001:2008. The ISO certification ensures that the NHA adheres to the international standards on sustaining customer satisfaction, delivering services, improvement of the Quality Management System (QMS), and providing support functions that meet the NHA client's needs and expectations. Furthermore, the establishment of the Quality Management System (QMS) certifiable to this ISO standard in NHA was included by the Governance Commission for Government-Owned and Controlled Corporations (GCG) as a good governance mandatory requirement.

