

# We are ISO Ready

**The** NHA ISO Core Team, headed by Quality Management Representative (QMR) AGM Froilan R. Kampitan and Deputy Quality Management Representative and Corporate Operations and Systems Office (COSO) Officer-in-Charge, Mr. Renato Tengco are now beefing up the documentation requirements for the ISO report on readiness of the Authority. As part of the said requirements, the team conducted Internal Quality Audit (IQA) in all the Departments and Area Management Offices (AMOs) at the NHA Main Office earlier this November 2015.

Deputy QMR Mr. Renato Tengco reported that as of November, the team was able to accomplish six (6) out of the 10 lined-up activities from the roadmap, and that the remaining four (4) activities are targeted for completion before the year ends. The Core Team also conducted training courses in partnership with the Development Academy of the Philippines (DAP) and secured Management approval for the Quality Policy, the Process Map, and the Quality Management System (QMS) Structure. The NHA Quality Manual and Quality Procedures were also developed and as of now, are still subject for approval of the QMS Committee and the Top Management.

Mr. Tengco explains that in 2007, Executive Order no. 605 was issued requiring all government agencies, including Government-Owned and Controlled Corporations (GOCCs) to establish a Quality Management System certifiable to ISO 9001:2008 in their respective agencies. This was also included in the six-year Philippine Development Plan of President Benigno S. Aquino III. He further explained that the establishment of the Quality Management System certifiable to ISO 9001:2008 in NHA was included by the Governance Commission for Government-Owned and Controlled Corporations (GCG) as a good governance mandatory requirement.

Meanwhile, the IQA interviews conducted by the Core Team in the different Departments and AMOs in November turned out productive. The findings were generally categorized as Conformity (C), with Opportunity for Improvement (OFI), and Non-Conformity (NC), based on the QMS Principles and Requirements of the ISO 9001:2008. However, Mr. Tengco cleared that even though the ISO readiness for the Authority was targeted for December 2015, the certification was expected to be given by a third party certifying body on July or August 2016. In addition to this, the Departments and AMOs which were issued OFIs and Non-Conformities during the IQA are required to perform corrective actions. He also assured that further Internal Quality Audits will be conducted by 2016 to check for these corrective actions and other matters related to QMS.