

## **Contact Details (Feedback and Redress Mechanism)**

Please let us know how we have served you by doing any of the following:

- Accomplish our Customer Feedback Form (NHA-QP-006-F01) available in the NHA Main Office and put it in the designated drop box at the Public Assistance Desk (PAD).
- Send your feedback through telephone numbers (02) 426-4703, (02) 790-0800 loc. 108-109, or through email address [support.pad.ogm@nha.gov.ph](mailto:support.pad.ogm@nha.gov.ph) .
- Drop a personal message or leave a rating at our Official Facebook Page with the name “National Housing Authority” and handle @OfficialNHA
- Talk to our Desk Officers
- If you are not satisfied with our service, your written complaints shall be immediately attended to by our Desk Officers at the Public Assistance Desk, NHA Main Office Lobby, Elliptical Road, Diliman, Quezon City.

Thank You for helping us continuously improve our services.