

Component				Rating System	2020 Target	Accomplishment	Rating
Measure							
Description	Formula	Weight					
STAKEHOLDERS / SOCIAL IMPACT							
SO 1: Scale-Up Provision of Safe and Affordable Housing Responsive to the Needs of Informal Settler Families (ISFs) and Low-Income Formal Sector							
SM 1: Percent of Housing Units Started	Total number of housing units started through Notice to Proceed (NTP) / Total Board-Approved Target Starts	10%	(Actual/Target) x Weight	100% of Total Board-Approved Target Starts	5% (2,984 / 56,942)	0.52%	
SM 2: Percent of Housing Units Completed within the Project Duration	Total number of fully completed units in 2020 / Total number of completions target less number of units re-scheduled/deferred as a result of granted time extensions and/or termination of contracts	10%	(Actual/Target) x Weight	90% of Total Completions Target (89,559 / 99,510)	3% (2,511 / 99,510)	0.28%	
SM 3: Number of Community Facilities Completed in Existing Resettlement Sites (18 Live Cases)	Actual number of community facilities completed in existing relocation sites / Total number of unaccomplished community facilities as of end of 2019	5%	(Actual/Target) x Weight	100% of the Remaining Community Facilities/Works Completed (10 Community Facilities Completed)	30% (3 / 11)	1.50%	
SM 4: Percent of Housing Units Disposed	Total number of units awarded or disposed / Total number of Inventory for disposition as of December 2019	10%	(Actual/Target) x Weight	100%	14% (3,503 / 25,793)	1.36%	
SM 5: Percent of Housing Units that Remain Unoccupied	Number of unoccupied units / Total number of houses built as of 31 December 2019	5%	(Actual/Target) x Weight	20% of Housing Units Built as of 31 December 2019 (148,578 / 742,891)	11%* (81,405/742,891) <i>* for validation with GCG</i>	2.74%	
SO 2: Strengthen Strategic Partnerships with Stakeholders							
SM 6: Number of Beneficiary-Families Below Poverty Threshold provided Access to Livelihood Trainings & Other Income-Generating Interventions	Actual number of beneficiary families in NHA-Administered projects provided livelihood trainings and other income generating interventions	5%	(Actual/Target) x Weight	38,590	15% (5,638 / 38,590)	0.73%	
SO 3: Improve Stakeholder Satisfaction							
SM 7: Percentage of Satisfied Customers	Number of respondents who rated at least satisfactory / Total number of survey respondents	5%	(Actual/Target) x Weight <i>0% = If less than 80%</i>	90%	0	0.00%	
Sub-total		50%				7.13%	

Component				Rating System	2020 Target	Accomplishment	Rating
Measure							
Description	Formula	Weight					
FINANCIAL							
SO 4: Efficient Budget Management							
SM 8: Budget Utilization Rate	Actual Disbursements / Total Cash-Based Corporate Operating Budget for the Year (both net of Personal Services Cost)	10%	(Actual/Target) x Weight	90% (61.137B / 67.930B)	5% (P 3.302B / P67.930B)	0.54%	
SO 5: Efficient Asset Management							
SM 9: Collection Efficiency of Residential Lots/Units	Total actual collection for residential lots / Total Amount Due	10%	(Actual/Target) x Weight	50% (P1.783B / P3.566B)	8% (P.277B / P3.566B)	1.55%	
Sub-total		20%				2.09%	
INTERNAL PROCESSES							
SO 6: Established Quality Management System							
SM 10: ISO Certification	Actual accomplishment	6%	All or Nothing	ISO 9001:2015 Recertification		0.00%	
SO 7: Optimum Utilization of Information and Communication Technology							
SM 11: Implementation of the 2019-2021 ISSP for the Authority	Actual accomplishment	9%	All or Nothing				
		1%		Approval of 2019-2021 ISSP by DICT		0.00%	
		2%		Approval of select Sub-system not implemented in 2019 with corresponding a. ICT Projects • Implementation of email solution • GIS		0.00%	
		5%		b. Information Systems • Archives & Records Management System • Human Resource Information System • Biometric System • Attendance and Leave Monitoring • Personnel Information Monitoring System • Payroll System		0.00%	

Component				2020 Target	Accomplishment	Rating
Measure			Rating System			
Description	Formula	Weight				
		1%		c. Beneficiary Management Information System (BMIS) • Beneficiary Profiling System (BPS)		0.00%
		Sub-total	15%			0.00%
LEARNING AND GROWTH						
SO 8: Established Competency-Based Framework						
SM 12: Improvement on the Competency Level of the Organization	Actual accomplishment	10%	All or Nothing	a. Management-Approved Competency-Based Position Profiles and Job Descriptions b. Establish Baseline on the Competency Level of Executive and Managerial Incumbents		0.00%
SO 9: Improved Organization and Management						
SM 13: Established Succession Plan	Actual accomplishment	5%	All or Nothing	Succession Plan approved by Management		0.00%
		Sub-total	15%			0.00%
		Total	100%			9.22%