



**NATIONAL HOUSING AUTHORITY**  
Building a Culture of Quality



Receiving Copy

July 26, 2022

**ATTY. JOHANN CARLOS S. BARCENA**  
Officer-In-Charge  
Governance Commission for Government  
Owned or Controlled Corporations  
3/F Citibank Center  
8741 Paseo de Roxas, Makati City



Dear OIC Barcena:

We are respectfully submitting NHA's Performance Scorecard Accomplishment for the Period January-June 2022 with the attached PES Form 4.

Submitting herewith as well are the supporting documents for the following Strategic Measures which could also be viewed thru this link <https://bit.ly/3BdWLhB>

**SM 5: Percent of Housing Units Disposed**

- Inventory of Units Under Sales Documentation
- Inventory of Units Under Loan Documentation
- Summary of the Total Inventory specifying units that are ready for disposition
- Master List of Beneficiaries Lot Allocation
- Report on loans granted
- Samples of Conditional Contract to Sell and Individual Loan Agreement
- Approved Group Award-Sales Report and Approved Lease Award/Lease Report

**SM 6: Percent of Housing Units that Remain Unoccupied**

- Masterlist of awarded and unawarded units based on the LIS

**SM 7: Number of Beneficiary-Families Below Poverty Threshold provided Access to Livelihood Trainings & Other Income-Generating Interventions**

- Summary of programs with corresponding number of beneficiary families
- Samples of Accomplishment Reports with list of beneficiaries

**SM 8: Percentage of Satisfied Customers**

- Approved Terms of Reference
- Approve Project Proposal
- Summary list of Primary Sampling Units
- Certificate of Budget Allocation
- Signed Purchase Requisition

**SM 9: Budget Utilization Rate**

- Report on Actual Obligations
- Report on Actual Disbursements
- Report on Actual Disbursements vs. Prior Years Subsidy

**SM 10: Collection Efficiency of Residential Lots/Units**

- Collection evaluation report with the corresponding official receipt numbers (Consolidated and per Region)
- Summary of Official Receipt numbers issued during the year corresponding to the actual collections
- Report on Total Amount Due from operating units

Due to the ongoing descaling of NHA projects resulting to the delay in the issuance of supporting documents for *SM 1: Percent of Housing Units Started* and *SM 2: Percent of Housing Units Completed within the Project Duration*, may we request that the supporting documents for the abovementioned Strategic Measures be submitted with the 2022 Year-end Accomplishment.

Thank you for your continued support to the National Housing Authority.

Very truly yours,

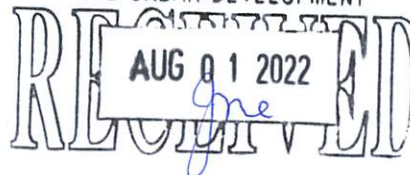


**ATTY. MARIA MAGDALENA T. DE LEON-SIACON**

Officer-In-Charge

cc: Asec. Melissa A. Aradanas, EnP, CESO II  
Officer-In-Charge, DHSUD

DEPARTMENT OF HUMAN SETTLEMENTS  
AND URBAN DEVELOPMENT



Component					Target	Accomplishment	% to Target	Rating	
Objective / Measure / Description	Formula	Weight	Rating Scale						
STAKEHOLDERS / SOCIAL IMPACT	<b>SO 1: Scale-Up provision of Safe and Affordable Housing Responsive to the Needs of Informal Settler Families (ISFs) and Low-Income Formal Sector</b>								
	SM 1	Percent of Housing Units Started	Total number of housing units started through Notice to Proceed (NTP) / Total Board-approved target Starts less number of units affected by external factors	10%	(Actual/Target)x Weight	100% of Total Board-Approved Target Starts	111% (7,369/6,637)	111%	<b>10.00%</b>
	SM 2	Percent of Housing Units Completed within the Project Duration	Total number of fully completed units in 2022 / Total number of completions target less number of units re-scheduled/deferred as a result of granted time extensions and/or termination of contracts	10%	(Actual/Target)x Weight	90% of total Completions Target (50,674/56,304)	36% (20,156/56,304)	40%	<b>3.98%</b>
	SM 3	Provision of Menu of Designs	Actual Accomplishment	5%	All or Nothing	Board-Approved Menu of Options & Plans/Technical Specifications (9 Various Designs)	0% (0/9)	0%	<b>0.00%</b>
	SM 4a	Percentage of calamity-stricken families provided with Emergency Housing Assistance	Percentage of calamity-stricken families provided with housing assistance / Total Request for assistance covered by cash available	2.5%	(Actual/Target)x Weight	100%	-	0%	<b>0.00%</b>
	SM 4b	Percentage of Emergency Housing Assistance Processed within the applicable processing time	Total Number of Emergency Housing Assistance processed within the applicable processing time / Total number of Request for Emergency Housing Assistance Received	2.5%	(Actual/Target)x Weight	100%	-	0%	<b>0.00%</b>
	SM 5	Percent of Housing Units Disposed	Total number of units awarded or disposed / Total number of inventory for disposition as of December 2021	5%	(Actual/Target)x Weight	70% (25,724/36,493)	30% (11,117/36,493)	44%	<b>2.18%</b>
SM 6	Percent of Housing Units that Remain Unoccupied	Number of unoccupied units (or unawarded units) / Total number of houses built as of end of December 2021	5%	(Target/Actual)x Weight	20% of Housing Units Built (157,274/786,368)	6% <sup>1/</sup> (44,121/786,368)	356% <sup>2/</sup>	<b>5.00%</b> <sup>3/</sup>	

<sup>1/</sup> Pertains to Actual Unoccupied Units/Total Housing Units Built as of December 2021

<sup>2/</sup> Computed using the following formula: (1/% of accomplishment) / (1/% of target)

<sup>3/</sup> Computed using the following formula: % of Target x Weight

Component					Target	Accomplishment	% to Target	Rating	
Objective / Measure / Description	Formula	Weight	Rating Scale						
<b>SO 2: Strengthen Strategic Partnerships with Stakeholders</b>									
SM 7	Number of Beneficiary-Families Below Poverty Threshold provided Access to Livelihood Trainings & Other Income-Generating Interventions	Actual number of beneficiary families in NHA-administered projects provided livelihood trainings and other income generating interventions	5%	(Actual/Target)x Weight	100% (23,145)	88% (20,254/23,145)	88%	<b>4.38%</b>	
<b>SO 3: Improve Stakeholder Satisfaction</b>									
SM 8	Percentage of Satisfied Customers	Number of respondents who rated at least Satisfactory / Total number of survey respondents	10%	(Actual/Target)x Weight <i>0% = If less than 80%</i>	90% Satisfactory rating of surveyed respondents	On-going		<b>0.00%</b>	
<b>Sub-Total</b>			<b>55%</b>					<b>25.53%</b>	
<b>SO 4: Efficient Budget Management</b>									
FINANCIAL	SM 9a	Budget Utilization Rate: Obligations	Actual Obligations / Total Corporate Operating Budget (net of Personal Services Cost)	5%	(Actual/Target)x Weight	90% (P41.996B/P46.662B)	71% (P33.119/P46.662B)	79%	<b>3.94%</b>
	SM 9b	Budget Utilization Rate: Disbursements	Actual Disbursements / Total Corporate Operating Budget (net of Personal Services Cost)	5%	(Actual/Target)x Weight	90% (P41.996B/P46.662B)	22% (P10.237B/P46.662B)	24%	<b>1.22%</b>
	SM 9c	Budget Utilization Rate: Disbursements	Total Disbursement / Prior years Subsidy	5%	(Actual/Target)x Weight	90% (P129.428B/P143.809B)	99% (P142.350B/P143.809B)	110%	<b>5.00%</b>
	SM 10	Collection Efficiency of Residential Lots/Units	Total actual collection for residential lots / Total Amount Due	10%	(Actual/Target)x Weight	50% (P1.436B/P2.873B)	27% (P0.772B/P2.873B)	54%	<b>5.37%</b>
<b>Sub-Total</b>			<b>25%</b>					<b>10.54%</b>	

Component					Target	Accomplishment	% to Target	Rating
Objective / Measure / Description	Formula	Weight	Rating Scale					
INTERNAL PROCESSES	<b>SO 6: Established Quality Management System</b>							
	SM 11	ISO Certification	Actual accomplishment	10%	All or Nothing	ISO 9001:2015 Certification maintained	On-going	0.00%
	<b>SO 7: Optimum Utilization of Information and Communication Technology</b>							
	SM 12	Implementation of the 2021-2023 ISSP for the Authority	Number of completed Deliverables Due in 2022 / Total Number of Deliverables Due for 2023	5%	(Actual/Target)x Weight	Completed 100% of Milestone Deliverables based on 2021-2023 ISSP	On-going	0.00%
<b>Sub-Total</b>			<b>15%</b>				<b>0.00%</b>	
LEARNING AND GROWTH	<b>SO 8: Established Competency-Based Framework</b>							
	SM 13	Improvement on the Competency Level of the Organization	Competency Baseline 2022 - Competency Baseline 2021	5%	All or Nothing	Improvement In the Competency Baseline of the organization	On-going	0.00%
	<b>Sub-Total</b>			<b>5%</b>				<b>0.00%</b>
<b>Total</b>			<b>100%</b>				<b>36.07%</b>	